IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Masaya NAGATA

Application No.: 10/083,409

Filed: February 27, 2002

For: SERVICE MANAGEMENT METHOD,

SERVICE MANAGEMENT APPARATUS, SERVICE MANAGEMENT NETWORK SYSTEM, SERVICE MANAGEMENT

PROGRAM, AND COMPUTER PROGRAM

PRODUCT STORING THE SERVICE

MANAGEMENT PROGRAM

Confirmation No.: 7393

Art Unit: 3627

Examiner: Asfand M. Sheikh

REPLY TO ELECTION OF SPECIES REQUIREMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

INTRODUCTORY COMMENTS

In response to the Election of Species Requirement dated November 29, 2007, the following remarks are respectfully submitted in connection with the above-identified application: